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**JUN 14 2004**

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June 14, 2004

**VIA FACSIMILE**  
**(Total No. of Pages Transmitted: 14)**

To: Examiner Jason D. Cardone  
Group Art Unit No.2142  
U.S.P.T.O.

Facsimile No.: (703) 872-9306

From: Frederick E. Cooperrider

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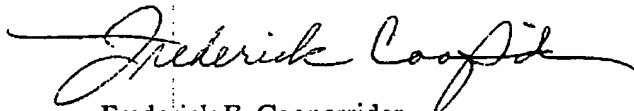
Re: Enclosed Amendment Under 37 C.F.R. §1.116  
U.S. Patent Application Serial No. 09/506,603  
Attorney Docket No. YO999-374  
Our Reference: YOR.134

Dear Examiner Cardone:

Enclosed is an Amendment Under 37 C.F.R. §1.116 responsive to the Office Action mailed on April 13, 2004, which we request that you enter and which should place the above-referenced case in condition for allowance.

Thank you in advance for your kind consideration on this case.

Very truly yours,



Frederick E. Cooperrider  
Registration No. 36,769

FEC/jkm  
Enclosure

S/N 09/506,603  
Docket: YO999-374

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Boivie, et al.

Serial No.: 09/506,603

Group Art Unit: 2142

Filed: February 18, 2000

Examiner: Cardone, J.

For: SYSTEM AND METHOD FOR ENFORCING COMMUNICATIONS BANDWIDTH  
BASED SERVICE LEVEL AGREEMENTS TO PLURALITY OF CUSTOMERS HOSTED  
ON A CLUSTERED WEB SERVER

Commissioner for Patents  
Alexandria, Virginia 22313-1450

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AMENDMENT UNDER 37 C.F.R. §1.116

Sir:

In response to the Office Action dated April 13, 2004, please amend the  
above-identified application as follows: